GENIECLEAN™

Terms of Trade

The following terms of trade apply:

PAYMENT TERMS

Full payment is due on the 20th of the month following services rendered, unless otherwise arranged in advance and confirmed in writing by the contractor. Payment will be made by cheque, Direct Credit or by other means as agreed to between the client and the contractor. We reserve the right to require either security or payment in advance before delivery of any particular service.

INTEREST AND LEGAL EXPENSES

If the client fails to make a payment by the due date, they shall be liable to pay:

1. Default interest on the amount outstanding calculated at 2.5% per month and shall accrue after as well as before judgment.
2. All expenses, including collection costs from obtaining the services of a debt collection company and/or legal fees in relation to any overdue amount will be added to your account and you as the client are liable for its payment.

QUOTES

Any quote or estimate provided by the contractor is valid for 30 days from the date presented to the client, unless otherwise specified in writing.

ACCEPTANCE

Any instructions received by the contractor from the client for the supply of services, shall constitute acceptance of the terms and conditions contained herein.

CANCELLATION

If a scheduled job is cancelled by the client with less than 24 hours' notice provided, the contractor reserves the right to charge a fee to cover any reasonable expenses incurred, up to but not exceeding the full price of the scheduled job.

WARRANTY

Any fault in workmanship will lead to the client notifying the contractor within 7 days from completion.

PRIVACY ACT

The client permits the contractor to collect use and retain information concerning the client, for the purpose of assessing the clients' credit worthiness or to enforce any rights under this contract. The client permits the contractor to disclose information obtained to any person for those purposes.

HEALTH & SAFETY

During any period that the contractor is working on site the contractor or client shall take all practical steps to prevent harm to the client or contractor and shall comply with the provisions of the Health & Safety At Work Act 2015.

DEFINITIONS

'Contractor' means Genie Clean. 'Client' means the person, authorize agent or legal entity described in the application, or stated on the invoice or order form/quote, buying services from Genie Clean. 'Services' shall mean all services supplied by the contractor to the client and includes any recommendations and advice.

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Your trusted local team for a prompt and professional clean